#### Warfighters Are It!

That was

The Real Customer...

**The Real Mission** 

Of DoD



#### Part of a Bigger Whole

#### DCMC is a Part of

a Process That Buys

Stuff for the Warfighter



#### **Getting the Right Stuff**

#### **That Process**

is the

**Acquisition Process** 



#### We are Partners with

#### the PMs, IMs, & PCOs...





#### **Serving the Ultimate Customer**

# In Giving the Warfighter the Right Stuff









#### **The Ultimate Question**

#### What are the

**Right Things** 

for Us to Do?



#### **Measure For Today**

#### **Top 7**

Right Item: Does It Meet Contract Requirements?

Right Time: Is It Delivered On Time?

Right *Price*: Do We Find Cost Savings/Avoidances?

Right Advice: Is It On Point?

Right Reception: Is the Customer Satisfied?

Right Efficiency: Are We Getting More Affordable?

Right Talent: Are We Prepared?



#### **Build for Tomorrow**

#### Risk

- •Align Resources to Contractor and Product Capability
- •Try Alternate Oversight Approaches
- •Reengineer DCMC Processes to Risk-Based

#### **Acquisition Process**

- •Stay Up with External Process Changes
- •Turn Data into Usable & Actionable Intelligence

#### Morove Top7

•Maximize DCMC Role as DoD Change Agent

#### **Infrastructure**

#### Workforce

- •Establish Effective Workforce Development System
- •Define & Acquire Future Workforce Skills
- •Establish Certification & Currency Programs

- •Use Information Technology to Advance Business Processes
- •Communicate More and Better
- •Use Assessments of Functional and Business Processes to Improve Our Performance



#### **The Ultimate Answer**

#### Performance Excellence:

Now and

in the Future



#### Right Reception

#### It Starts with the

#### Customer

Goal #4 Continually Improve the Organization's System for Satisfying Customer Requirements and for Building Loyalty and Maintaining Customer Relationships.





### It Rests on the Workforce

Goal #5 Promote a High
Performance Workplace
Comprised of Acquisition Experts
Prepared for Current and Future
DCMC Challenges.





#### Right Item, Time, Price, Advice, Efficiency

## Many Opportunities for Excellence in Between

Goal #1 Perform Contract Management Effectively and Efficiently.

Goal #2 Continually Improve the Organization and Processes Used to Deliver Quality Products and Services





#### Right Foundation

#### Supported by Robust

#### **Management Systems**

Goal #3 Perform and Continually Improve the DCMC Business Process.





#### Aligning to the Plan

#### You're Here to

#### Make a Difference



#### Responsibility

#### **Get Engaged**





#### Responsibility

#### Messengers

#### **Missionaries**

**Martyrs** 



#### Aligning to the Plan

#### You're Here to

#### Make a Commitment

to Results



#### Responsibility

Questions
?







#### **Open Forum Tomorrow**

- > Ground Rules
  - > No Question is Out of Bounds
  - > Anonymity is Okay
  - > Use the Form
  - > Casual Dress
  - > Totally Voluntary
  - > No Time Limit... Leave When You Want



#### You're the Front Line

## Want You!



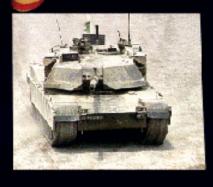


#### **Commander's Theme**

#### Superior Performance















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#### Summary

### This Is a Valuable Time Together

... Let's Make the Most of it!



#### Summary

# And Then Go Home and Share It!

Communicate - Communicate - Communicate